



February 8, 2011

Via Electronic Filing

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Ex Parte Notice: CG Docket No. 10-51

Dear Ms. Dortch:

Today the undersigned of Snap Telecommunications, Inc. ("Snap") met with Gregory Hlibok, Chief, and Diane Mason, Attorney Advisor, of the Disability Rights Office about a range of issues, including several which were the subject of the Notice of Inquiry on video relay services (VRS). Snap expressed its view that the Commission should not undertake a radical and untested competitive bidding approach for VRS at this time because we have not yet benchmarked much less achieved functional equivalence in VRS and consumers are essentially dependent on VRS providers to enhance telecommunications services and products to close the gap. The FCC should continue with the tiered rate compensation structure as a proven effective methodology for sustaining tremendous innovation and greater choices for VRS consumers through robust provider competition. Snap stated its support for VRS reform by the Commission as follows: 1) completing its May 2010 NPRM; 2) issuing a reminder to providers about interoperability requirements; and 3) commissioning a deaf organization to conduct a representative survey about VRS to enable consumer data-driven policy decisions.

Sincerely,

/s/

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cc: Gregory Hlibok
Diane Mason